



WDPC-01  
23<sup>rd</sup> July 2014

Mr Nigel Tigwell  
Wheal Lucky  
Rundlestone  
Princetown  
Yelverton  
Devon  
PL20 6SS

Dear Mr Nigel Tigwell,

We are writing to our key stakeholders to inform you of some important company news. West Devon Homes' (WDH) is a not for profit Housing Association operating in West Devon and North Cornwall, with a stock of 1600 homes.

Over the past two years WDH has been working in a strategic alliance with DCH. This alliance was set up with two main objectives; improved value for money, and improved services for our customers.

DCH is the largest housing organisation operating solely in the South West with 19,995 homes, of which 270 are in the West Devon area. DCH has a strong development strategy delivering 2,150 new homes in the last four years, and plans to deliver a further 3,500 by 2017.

The strategic alliance between WDH and DCH has delivered considerable benefits in cost savings and operational performance for both WDH and DCH. For example, there have been significant savings made due to our cost sharing arrangements and improved performance across a range of services. At WDH we have used those savings to provide new front line services to our customers such as financial inclusion services and community development.

Due to the success of the alliance the Boards of WDH and DCH have agreed to look at making this arrangement more permanent. The proposal is for the amalgamation of the two companies. By bringing our teams, resources and ways of working together, we can:

West Devon Homes Limited, The Quay, Plymouth Road, Tavistock, Devon PL19 8AB  
Okehampton sub-office: 1 The Glen, Okehampton, Devon EX20 1LL  
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Registered as a private limited company no. 3465340. Registered charity: 1072200  
Registered with the Homes and Communities Agency, the Regulator of Social Housing, LH4198  
VAT registration no: 730157659

Registered office: The Quay, Plymouth Road, Tavistock, Devon PL19 8AB



A member of the  
National Housing Federation



- improve repairs and maintenance for customers whilst working hard to keep service levels high and charges low
- continue to make financial savings to reinvest in affordable homes and local services
- deliver better services and more investment in local communities for over 26,000 customers
- find new ways for future funding.

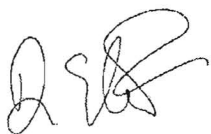
Understandably, this may lead to a number of questions about how this will affect customers of WDH. Before we proceed any further we wish to consult with all of our customers and key stakeholders.

In light of this West Devon Homes will be holding a series of consultation events during August and September. These events will be used to provide WDH customers and stakeholders with details of the amalgamation and answer any queries they may have. These events will be held at the following times and locations:

Location	Venue	Date / Time
Crelake Close	Crelake Close Community Room	11 <sup>th</sup> August 10 am - 12 pm
Briar Tor	Briar Tor Community Room	11 <sup>th</sup> August 2 pm - 4 pm
The Glen	The Glen Community Room	12 <sup>th</sup> August 10 am - 12 pm
Tavistock	West Devon Borough Council Offices	18 <sup>th</sup> August 6 pm - 8 pm
Chagford	Jubilee Hall	19 <sup>th</sup> August 2 pm - 4 pm
Horrabridge	Horrabridge Village Hall	27 <sup>th</sup> August 2 pm - 4 pm
North Tawton	North Tawton Rugby Club	29 <sup>th</sup> August 10 am - 12 pm
Lifton	Arundell Arms Hotel (Carey Room)	1 <sup>st</sup> September 2 pm - 4 pm
Okehampton	The Church Hall, Market Street	2 <sup>nd</sup> September 6 pm - 8 pm
Bere Alston	Parish Hall	5 <sup>th</sup> September 2 pm - 4 pm

If you have any queries relating to the proposed amalgamation, please contact Gill Bellard on 01822 813770, who will be able to arrange further information or meetings as required.

Yours Sincerely,



Doug Stein  
Chief Executive  
West Devon Homes