

## **Residential Care Services Review**

As you will be aware, Devon County Council has been consulting on the future of services in 20 of the authority's residential care homes and, following careful consideration of the responses received, I am writing to let you know the results of the consultation.

Service needs are changing and we know that those people with lower level needs prefer to be supported in their own homes for as long as it is safe to do so. This is demonstrated by a continuing decline in residential care demand for older people, whereas demand for residential services for people with dementia continues.

In light of this, Devon County Council will stop provision of residential care services in the 20 homes consulted on and will purchase alternative services for residents in the independent sector.

The changes to the services in the homes will happen over a period of 18 months so nothing will happen overnight – please see the attached programme. We will do all we can to minimise disruption to residents. Our staff have experience gained over many years of moving people from their homes as their needs change, ensuring a smooth move to new homes.

This is not a view that has been reached lightly and we know it will be concerning for residents, their families and for staff.

We have written to all residents and their families and carers to reassure them that there is no change to eligibility criteria for access to care services by Devon County Council. We have also given assurances that we will arrange and purchase a residential placement, or nursing placement if appropriate, in the independent sector, as we already do for 90% of people with residential care needs that we support.

Meetings are also being held with our staff to explain what this means for them and to offer them support and advice.

Please be aware that this matter is now subject to a process of ratification and may be examined further by the County Council's Scrutiny Committee.

You can find the consultation report on the Tough Choices website <http://new.devon.gov.uk/residentialreview/> or if you would like a copy sent directly to you, or you have any questions, please email [resfeedback@devon.gov.uk](mailto:resfeedback@devon.gov.uk) or the Cabinet Member for Adult Social Care at [stuart.barker@devon.gov.uk](mailto:stuart.barker@devon.gov.uk).

### **Phasing of implementation**

Subject to the ratification process outlined in the letter above, the implementation programme will be as follows:

The residential care homes recommended for the first phase of implementation are listed below. Provided the approvals of these recommendations are ratified, we plan to begin to support residents and families to achieve this change immediately

following the ratification process. In the interim additional staff will be assigned to these homes to support the manager and staff in communications with the residents and families.

### **Group 1**

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|----------------------------------|-----------------------------------|
| <b>1. Arthur Roberts, Exeter</b> | <b>2. Green Close, Sidmouth</b>   |
| <b>3. Fairlea, Bideford</b>      | <b>4. Orchard Lea, Cullompton</b> |

For the later phases it is anticipated that work with residents and families would commence 3-4 months following the earlier group listed, with an overall period in the region of 18 months required to complete the implementation of the programme to end residential services at these care homes.

There may be changes in any of the later phases outlined below as we must be flexible to be able to respond to operational issues All those affected would be informed of any change to these proposed future phases.

### **Group 2**

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|---------------------------------|-----------------------------------|
| <b>5. Alphin House, Exeter</b>  | <b>6. Daw Vale, Dawlish</b>       |
| <b>7. Barnhaven, Bampton</b>    | <b>8. Lydiate Lodge, Lynton</b>   |
| <b>9. Butterpark, Ivybridge</b> | <b>10. Whipton Barton, Exeter</b> |

### **Group 3**

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|----------------------------------|--------------------------------------|
| <b>11. Bodley Centre, Exeter</b> | <b>12. Tracey Vale, Bovey Tracey</b> |
| <b>13. Oakwell, Barnstaple</b>   | <b>14. Wardhayes, Okehampton</b>     |
| <b>15. St Lawrence, Crediton</b> |                                      |

### **Group 4**

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|--------------------------------------|--------------------------------------|
| <b>16. Beech House, South Molton</b> | <b>17. Davey Court, Exmouth</b>      |
| <b>18. Burrow House, Ilfracombe</b>  | <b>19. Harewood House, Tavistock</b> |

**20. Charlton Lodge, Tiverton**