

02 March 2015

Mr N K Tigwell Wheal Lucky House Rundlestone Princetown, Yelverton Devon PL20 6SS

Dear Mr Tigwell,

RE: Salting and Gritting Royal Court, Princetown.

Thank you for your letter dated 12<sup>th</sup> February 2015, regarding the Parish Council receiving complaints about the pathways at Royal Court. Please note your letter was only received at our head office on 24<sup>th</sup> February 2015.

South Devon Rural Housing ensure the bins are stocked with grit, however the responsibility to grit these areas in icy weather is with the residents or in the case no resident on a scheme is capable or unwilling to do this, then we recommend family or friends to help out.

In my experience of working in the social housing sector, this is normal practice on housing schemes and sheltered housing schemes. I hope this clarifies your points raised.

If you would like to discuss further, please contact me on the details below.

Yours sincerely

Francis Bourke Operations Director 01803 863550

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