

## **What does TASS do?**

TASS provides support to:

### **Anchorage Centre Activities** (40 Volunteers run these services)

TASS	Transport	Non TASS	Transport
Music & Movement	Yes	Parkinson's Group	Outings
Yoga		Macular Disease	Outings
Whist	Yes	Hear Me Now	
Art Group		Stroke Club	Yes
Chat Group	Yes (Vol Car)	Memory Cafe	Outings
Tai Chi	Yes	Breath Easy	
Lunch Club		Red Cross	
TASS Sings			
Film Club			
Table Tennis			
Tea Dance	Yes		
Coffee Lounge (Drop Inn)			

We also offer at The Anchorage Centre an Advice and Information Hub, this includes an information centre for the adjoining Bus Station!

### **Outreach Centre's** (21 Volunteers run these services)

	Transport
Yelverton	Yes (Vol Car)
Milton Abbot	Yes
Mary Tavy	Yes
Buckland	Yes (Vol Car)
Bere Alston	Yes
Bere Ferrers	
Lifton	
Horrabridge	Yes

Through our Outreach Worker we provide home visits assessing the needs of the person and either referring them into other Statutory, Voluntary or Private service provision or helping them with form filling in (AA & DLA [PIP]). Last year we managed to secure through AA & DLA over £50,000 of additional monies to support individuals living in the community. We also secured Trust Funding for individuals to purchase equipment (fridge to keep medication in, a Power Chair, Manual Wheelchair etc.)

Throughout the year our Outreach Worker took and visited over 120 new clients, as well as supporting those she already visited!

### **Community Mini bus support for:** (38 volunteer drivers)

Physically Challenged, Riding for The Disabled, Tavy Specials Football Team, Club Elder, Civil Service Retirement Fellowship, Dartmoor Boarders, Gulworthy WI, Highmoorland WI, Horrabridge WI, Ladies Who Lunch, Other Local Memory Café's, MS WD Group, FR Parker, Parkwood Court, Strescare, Tavistock College, Tavy U3A, Tavy Girl Guides, Tavy MD Group, WD U3A, Methodist Women's Fellowship, Friends of Abbeyfield, Friend's of Hart care, Friend's of Moorgate, Spring House Comfort Fund, Yelverton Activity Group, Robert Owen Communities (ROC), Disabled Fellowship etc.

Our mini buses also provide over 100 Trips out and about throughout the year and two short weekend breaks away.

These services are delivered 7 days a week (between 9am & midnight) 365 days a year!

### **Transport to Health** (27 Voluntary Car Drivers)

Through our dedicated Transport Co-ordinator we support people in attending their medical appointments. This can be at an Acute Hospital or one of the many Community Hospital in Devon and further afield (London, Birmingham etc.). The co-ordinators role is to provide advice and information into the most cost effective and appropriate way people can access their appointment and if needs be arrange for an ambulance or a voluntary car to get them there.

TASS has its own Voluntary Car Service with Drivers covering over 8,000 miles a month. We also use wheelchair accessible mini buses when a client does not fit the guidelines used for PTS transport but is a wheelchair user.

This service is delivered 7 days a week (between 6am & midnight) 365 days a year if required, we are seeing an increase of 100% in the use of this service!

### **Shopmobility** (5 volunteers run this service)

For the past 3 years TASS has provided a Shopmobility Service in Tavistock. This has seen a greater number of people making use of the service and has had an added value to the town as people who could not previously accessed the shops can now do so, bring additional money in for the shop keepers. Spend Surveys estimate this to be over £20,000 a year.

An example of the change this has made to one person's life is, she grew up in Tavistock and for the past 10 years she could not come into the town due to her illness, now she can come to The Anchorage Centre, borrow a scooter and head off into Town or along the Canal meeting friend's she had not seen over the last 10 years, shop for herself and as she puts it 'I have my life back again, doing things for myself'.

Our scooters have been as far as Florida!

## **Befriending Service** (27 Volunteers)

This service started over 3 years ago and at present we are working with 34 clients, with as many on the waiting list. Each month the 27 Volunteers pay over 100 visits and clock up over 150hrs of visiting time.

The work undertaken varies from supporting someone in re building their confidence after a life changing illness to playing a game of scrabble over a cup of tea!

## **Other**

TASS is at the forefront of the development of the CCG's supporting as required the role of the voluntary sector in the joining up of these complex services. We are also part of the lead team for the voluntary sector in the changeover of non-emergency PTS transport in Devon.

We work closely with GP Surgeries, Acute and Community Hospitals, District Nurses, Mental Health Team, OT's, Physio's, Discharge and Re-hab Team, Adult and Community Services (Complex Care Team Rep for Voluntary Sector), Care Direct and Care Direct +, Tavistock Town Council, West Devon Borough Council and Devon County Council.

We also support and work closely with the Police, Fire and Rescue, Other Community Transport Groups (locally and throughout Devon) and other agencies such as ours, Totnes Caring, Dartmouth caring, South Brent and Ivybridge Caring, ACOT, etc. We also sit on The Health Transport Forum and a Board Member of Transport for Your Community.

TASS has an ethos of working in Partnership with others and through this we have developed good links in the Private, Voluntary and Public Sector.

We work closely with: Launceston Mobility, GM Coachwork, Funeral Director's, Nursing and Residential Homes, Sheltered Accommodation Providers, Senior Voice, Call 24, Care & Repair, Solicitors, Member of The Chamber of Commerce, CVS, DWP, Age UK Devon, Access Plymouth, CAB, Youth2Youth, Young Devon, Devon Wheels to Work etc.

## **TASS Funding**

Schools Minibus Contract	£ 15,000	
DCC (Outreach)	£ 10,000	
Complex Care	£ 5,800	
Transport to Health	£ 17,500	
Shopmobility	£ 2,500	
Voluntary Cars	£ 1,160	
TASS Fundraising	£100,000	
<b>Total</b>	<b>£151,960</b>	<b><u>Cost to Run TASS £160,000</u></b>

**More than 25,000 visitors, over 28,000 volunteer hours, over 9,000 passengers, covering over 80,000 miles! Cost to the public purse £51,960 Value of Volunteers PRICELESS!**